

#### Introduction

The role of the governance professional has evolved exponentially since the early governance reports of Cadbury (UK) and the King Reports (South Africa). The greater appreciation for what corporate governance can do for organizations, and the implications for those that fail to follow good governance practice, has elevated the importance of the governance professional as a trusted advisor to the board and management in South Africa and globally. Whilst corporate secretaries and similar have always been recognised for their technical prowess, this evolution has brought the need for a new and wide range of skills to build influence and impact as a leader – skills that are not taught in the classroom.

As the liaison between the board and management, it is vital for the governance professional to create, build and manage robust relationships, overcome challenges, defuse conflict, and create a pathway to success in their organization. This means that we need to harness the role of a leader by utilising emotional intelligence (EQ). EQ can be a valuable and key skill to harness and improve communication, problem solving and relationships in this strategically critical role. What if you had access to a full suite of EQ training that covers the wide array of skills needed to build influence, credibility, and trust? These are sought after skills that mark out the leaders from the crowd.

## Who Will Benefit by Attending

Corporate and board secretaries, board and committee chairs, individual directors, boards (as a collective), and any senior management team member or governance professional that interacts with the governance function and/or the board in their organization.

#### **Course Content**

In this session we consider the evolving role of the governance professional and the emphasis on the range of soft skills needed for becoming a leader with influence and impact. We review the five key components of the EQ-I leadership model and explore how each component can be practically applied to the leadership role of a governance professional. We consider how EQ can help us build trust from our stakeholders, resolve conflicts and deal with difficult personalities. We will discuss techniques for building our resilience and our courage to stand firm, sometimes in the face of severe pressure. We will also consider how EQ and leadership skills can be used to develop our positioning as a role model, coach, or mentor.

#### **Outcomes and Benefits**

In this interactive session, participants will walk away with practical guidance on how to manage the vast array of leadership challenges they face in their role, to enhance their role as a respected influencer and board advisor. As with any discipline, EQ based leadership takes practice, and participants will be furnished with some practical exercises and tips to work on, to facilitate long-term sustainable change. If you are serious about building your leadership influence and impact, and personal and career development, this could not be a better investment.

## About the trainer: MR.PAUL DUBAL

Paul has 25 years of corporate secretarial, corporate governance and regulatory experience both in house and as a professional services consultant in the United Kingdom, Canada, Caribbean and the Middle East. He has worked for KPMG LLP and PwC in leadership roles and served in senior in-house roles for several listed financial services companies. He has also provided governance services to Mid-Cap and Large-Cap companies in Europe, North and South America and the Caribbean region. Paul has worked extensively with a diverse range of boards and senior management teams on governance matters. From 2018 to 2020 Paul was Group Head of Corporate Governance at First Abu Dhabi Bank, where he developed the Bank's corporate governance framework, advised the Board and executive management on the new UAE Corporate Governance Regulations, refined the Bank's management committee, and developed its international governance structure across twenty jurisdictions globally.

A certified life coach, group coach and certified emotional intelligence (EQ-i) assessor and practitioner, Paul founded Perfect Balance Consulting (www.perfectbalanceconsulting.ca), providing governance solutions to small/mid-Cap organizations, group training across a variety of business solutions, and one-to-one executive coaching to mid-senior level professionals with a focus on leadership and EQ. What drives Paul is the desire to influence people to develop new ways of thinking; not just become leaders; but leaders with empathy and compassion, who will always seek to do the right thing, even when no one is watching. EQ is a critical skill in the modern workplace, and mastering EQ is an essential requirement for professionals to support their personal brand and reputation to propel them to leadership success

#### **WEBINAR FEE**

Category	Early Bird Fee per person (RM) (applicable for participant who register and pay before 5/3/2025)	Normal Fee per person (RM)	Group Fee per person (RM)* (For 3 or more registrations from the same organization)
MAICSA Member/ Affiliate/Graduate/Student	400	450	420
Non member	530	580	550
Retired MAICSA member	225	225	225
MAICSA Member's staff***	520	520	520

Fee includes course materials in digital form and e-certificate.

Registration with HRDCorp grant, the NORMAL FEE will apply. Discounted fee is NOT applicable.

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  - (ii) NOT entitle to any other discounts
- (iii) The Sponsoring staff must be MAICSA active member
- (iv) MAICSA Affiliate CANNOT sponsor his/her staff.

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Email: training@maicsa.org.my Tel: 03-2282 9276 (ext 803)

Attention: Ms Vicky

• Fee is payable to MAICSA

## PAYMENT MODE: Online transfer

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Swift Code: RHBBMYKL

Note: Bank charges for telegraphic transfer will be borne by the client.

Please email the bank-in slip/transfer advice to <a href="mailto:training@maicsa.org.my">training@maicsa.org.my</a> or fax to 603-2283 4492, for our verification and record.

Individual Registration: Full payment shall be made AFTER you have done the online registration.

Company Registration: Full payment shall be made 7 days BEFORE the webinar.

- Access to join the webinar shall be granted only upon full payment as per the above requirement.
- NO Letter of undertaking is accepted.

Upon successfully registration, you are deemed to have read and accepted the terms and conditions.

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# WEBINAR ACCESS LINK

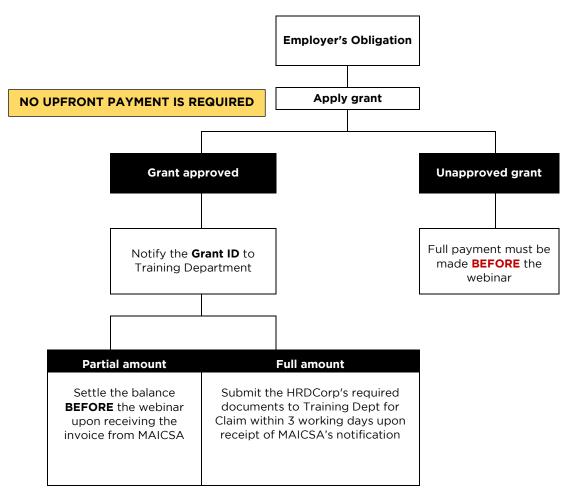
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